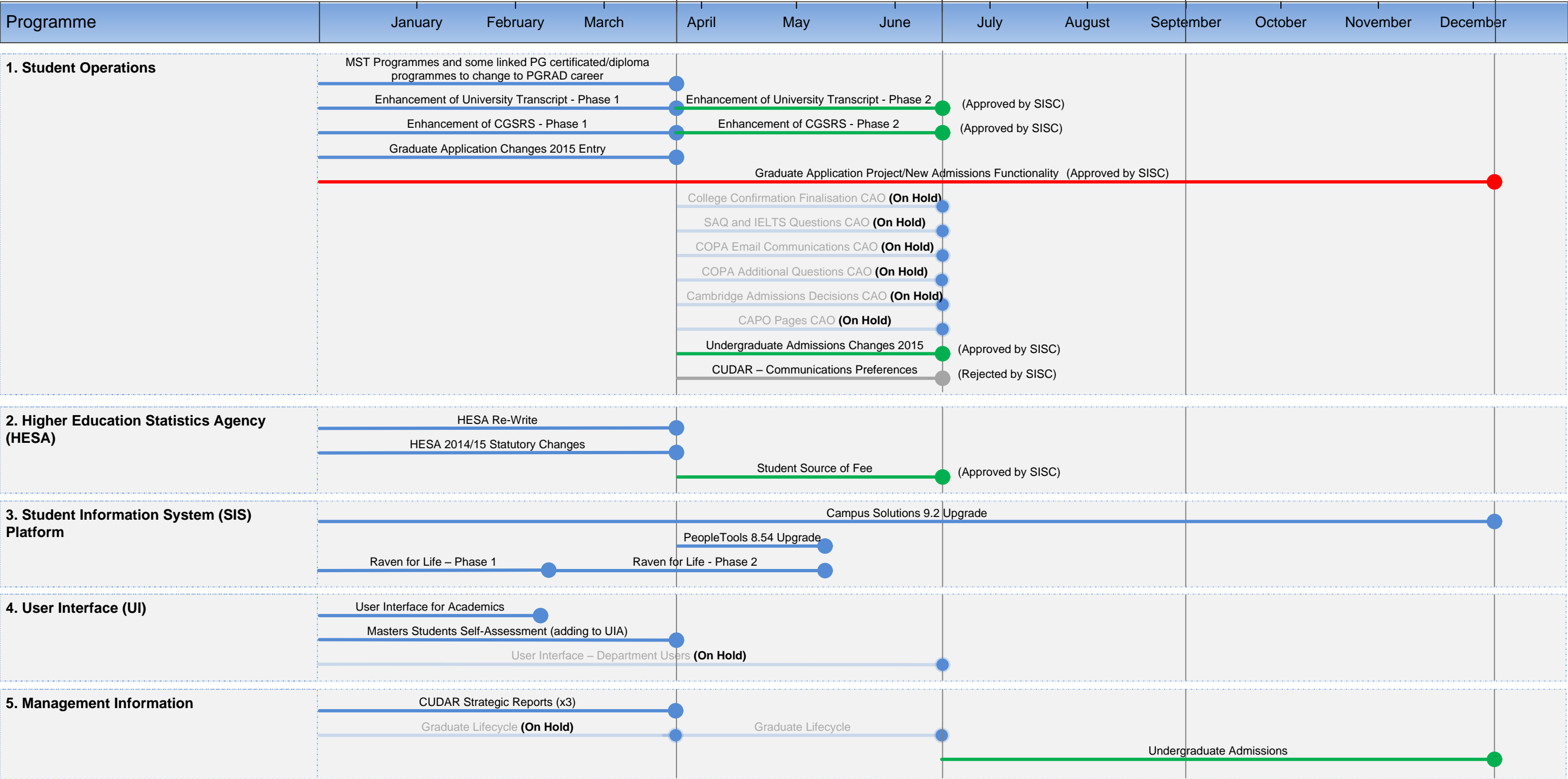**ITEM 6. DEVELOPMENT PLANNING
Student Systems
2015 Roadmap at 13 March 2015**

	24/03/15 Quarter 1 2015	16/06/2015 Quarter 2 2015	01/09/2015 Quarter 3 2015	08/12/2015 Quarter 4 2015

Programme	January	February	March	April	May	June	July	August	September	October	November	December

1. Student Operations

- MST Programmes and some linked PG certificated/diploma programmes to change to PGRAD career
- Enhancement of University Transcript - Phase 1
- Enhancement of University Transcript - Phase 2 (Approved by SISC)
- Enhancement of CGSRS - Phase 1
- Enhancement of CGSRS - Phase 2 (Approved by SISC)
- Graduate Application Changes 2015 Entry
- Graduate Application Project/New Admissions Functionality (Approved by SISC)
- College Confirmation Finalisation CAO **(On Hold)**
- SAQ and IELTS Questions CAO **(On Hold)**
- COPA Email Communications CAO **(On Hold)**
- COPA Additional Questions CAO **(On Hold)**
- Cambridge Admissions Decisions CAO **(On Hold)**
- CAPO Pages CAO **(On Hold)**
- Undergraduate Admissions Changes 2015 (Approved by SISC)
- CUDAR – Communications Preferences (Rejected by SISC)

2. Higher Education Statistics Agency (HESA)

- HESA Re-Write
- HESA 2014/15 Statutory Changes
- Student Source of Fee (Approved by SISC)

3. Student Information System (SIS) Platform

- Campus Solutions 9.2 Upgrade
- PeopleTools 8.54 Upgrade
- Raven for Life – Phase 1
- Raven for Life - Phase 2

4. User Interface (UI)

- User Interface for Academics
- Masters Students Self-Assessment (adding to UIA)
- User Interface – Department Users **(On Hold)**

5. Management Information

- CUDAR Strategic Reports (x3)
- Graduate Lifecycle **(On Hold)**
- Graduate Lifecycle
- Undergraduate Admissions

Key:
- Work In Progress
- Not Started/**(On Hold)**
- Schedule TBC
- For Review

Service Dashboard: GREEN

External Agencies: GREEN

HESA
New functionality currently being tested by the Student Statistics team on schedule for release on 24 March.

UCAS
Change requests have been received from the Cambridge Admissions Office, and are being reviewed.

HESES/SLC/PBI
No exceptional activity in these areas

Service Reports: GREEN

Academic YTD Helpdesk Call Conversion: 101.4% (Logged 1,881, Closed 1,907)

Academic YTD Average Call Resolution: 7.4 days

Current Active Issues: 25

Academic YTD System Use: 1.12 million logins

End User Support: GREEN

The classroom training programme, online training, and website user guides, continue to support new and existing users of the system.

Infrastructure: GREEN

	Oct	Nov	Dec	Jan	Feb
Availability	99.74%	97.98%	96.50%	99.06%	98.31%
Excl. planned outage	100%	98.01%	96.77%*	100%	98.40%

* Disk system filled up with archive logs (backup error). Cause resolved to prevent recurrence

An on-going infrastructure maintenance programme is in place.

Change Title	User Contact	Date Raised	User Required Date	Designation	Progress Status
Examiner Management Process	Alice Benton/Kate Maxwell	25/03/2013	Sep 13/Sep 14	Project	On Hold
Graduate exams process	Beverley Barlow	29/04/2013	ASAP	Project	
Student Source of Fee (HESA) (fees 1 of 5	Sally Ann Gannon / Andy Langdon	02/05/2013	01/09/2013	Project	
Addition of Care Leaver Heading in CamSIS/Minerva process to CamSIS Worklist	Alison Webster	23/09/2014	Dec 19th 2014	Small Change	
Addition of Inbound Room Interface tables to CamSIS Connect	Mike Sargeant (for Queens)	16/04/2014	06/05/2014	Small Change	
Additional details displayed in 360 Degree View	Kerri Gardiner	20/10/2014	asap	Small Change	
Replicate the Graduate Admissions D19 Process for ICE	Ruth Eddleston	08/10/2013	asap	Project	
Tagging Gates Cambridge Scholars for specific degree	Jim Smith	01/11/2013	as soon as reasonable	Project	
Addition of Graduate Student Status Changes pages to 360 view of student self-service	Kate Maxwell	01/11/2013	Nov-13	Project	
Addition of standard paragraphs to the final approval stage of Graduate Student Status Change applications	Kate Maxwell	01/11/2013	Nov-13	Project	
ADDITIONAL MODIFICATIONS TO INTERVIEW MODULE REPORTS	Lorna Sargeant	07/10/2014	asap	Small Change	
Addition of Fields to the The BGS/ICE Worklist	Matt Brothwell	26/11/2013	03/12/2013	Project	
UKBA reports – search functionality	Grace Parker	04/12/2013	asap	Project	
eSales postback success	Chris Sendall	06/12/2013	asap	Project	
eSales Transaction Test. Access for GAO	Jane Wilkinson	16/01/2014	ASAP	Project	On Hold
Graduate Referencing System	Mei Sun Ho - Grad Admissions	17/01/2013	ASAP	Project	On Hold
Amend checklist item code GAMLI1 (Language) to look for Nationality instead of countries of permanent residency in GRADSAF and using Country Table	GAO	17/01/2014	ASAP	Project	On Hold
COPA – English Language Qualifications (SIG Ref: 14.009 – please also see SAQ English Language Qualifications SIG Ref: 14.016)	Helen Reed	10/03/2014	01-Jul	Project	
Cambridge Admissions Decisions (SIG ref: 14.014)	Helen Reed	10/03/2014	01-Sep	Project	
Confirmation Finalisation Process (SIG Ref: 14.013)	Helen Reed	10/03/2014	01-Aug	Project	
SAQ and IELTS questions (SIG ref: 14.016 – please also see 14.009)	Helen Reed	10/03/2014	01-Sep	Project	
Newton Trust Data Validation	Marilena Gonella	11/03/2014	1st Jul	Project	
Plan – Addl Application Info – Duration (in terms) (F0209770)	Catharine Butler	17/03/2014	ASAP	Project	
Re-opening of enrolment window	Jenny Green	17/03/2014	Oct-14	Project	
Decommission Fees Information on the Source of Fees page	Kerri Gardiner	20/03/2014	Before 2014 AY Start	Project	
Amendment of D19 Non-Activity Handling (NAH) Processing Date	Mei Sun Ho - Grad Admissions	17/01/2014	ASAP	Small Change	
Amendment to 'CAS Warning' Person Comment Entry	Ross Agnew	22/09/2014	asap	Small Change	
Changes to Exam Exception Report	Jenny Green	19/01/2015	May-15	Small Change	
Show Class Fees in 360 Degree View	Beata Scott (on behalf of Alison Webster & Freya Villis	30/05/2014	start of AY 2014	Project	
Email Template Review	Andrew Bell	11/07/2014	1st Sept 2014	Project	
Changes to Offer Letter	Jane Wilkinson	07/10/2014	Jan-15	Small Change	
Changes to Student Exam Attendance pages	Jenny Green	19/01/2015	May-15	Small Change	
Displaying 'Admit Term' and 'Application Number' on D19 email	Jane Wilkinson	17/09/2013	asap	Small Change	
Email Confirmation for Congregation Registration	Stephanie Kalinsky - St Johns	28/03/2014	ASAP	Small Change	
Removal of Digitary Subscription Fee	Nick Tippler	09/09/2014	31-Dec-14	Small Change	On Hold
ENTERING EXTERNAL TEST SCORES – IELTS	Lorna Sargeant	01/08/2013	asap	Small Change	
Expected Submission Date, NOTAF to PHD	Liz Heselwood	24/09/2014	asap	Small Change	
FoE PPD Students – Early Access to UIS Accounts	Freya Villis	17/09/2014	asap	Small Change	
Reduce number of Business Units	Kerri Gardiner	20/10/2014	In time for 2015-16 fees calculation (i.e. by July 2015)	Project	
Message Catalogue Edit Facility for Users	Richard Bartlett	13/05/2014	ASAP	Small Change	
Page required to manage update of ESS email addresses	Jenny Green	22/12/2014	asap	Small Change	
Online forms functionality - Technical changes from process review	Jenny Green	21/10/2014	asap	Project	
Email to alert Directors of Studies that exam enrolments are pending approval	Wendy Klein Murray Edwards	31/10/2014	blank	Project	
Protected Characteristics	Jenny Green	05/11/2014	Oct-15	Project	
Alumni Relations and Development – New Graduates Process	Charlotte Cane	04/12/2014	24/06/2015	Project	
Page required to manage update of Supervisor email addresses	Jenny Green	22/12/2014	asap	Project	
Show fee code against waiver on 360	Paul Rogers	11/07/2013	not specified	Small Change	
Change to opening enrolment window	Jenny Green	19/01/2015	Oct-15	Project	
Small change – enlarge button on a page	Jenny Green	21/10/2014	asap	Small Change	
Star J file data import	Selina Day	12/12/2014	15th March 2015	Small Change	
COPA: Blank Referee Email Address – Add to Booking System When Updated	Martin Thomas	04/02/2015	01-Jun-15	Project	
COPA – English Language Qualifications (SIG Ref: 14.009 – please also see SAQ English Language Qualifications SIG Ref: 14.016)	Helen Reed	04/02/2015	01-Jul-15	Project	On Hold
Confirmation Finalisation Process (SIG Ref: 14.013)	Helen Reed	04/02/2015	01-Aug-14	Project	On Hold
COPA email communications	Anne-Helene Halbout	04/02/2015	Jun-15	Project	On Hold
SAQ and IELTS questions (SIG ref: 14.016 – please also see 14.009)	Helen Reed	04/02/2015	01-Sep-14	Project	On Hold
COPA Additional Question	Helen Reed	04/02/2015	Jun-15	Project	On Hold
Retention of applicant admissions documents requiring CAS	Louise Tunstall / Shaun Lindsay	04/02/2015	blank	Small Change	
CAPO Pages	Helen Reed	04/02/2015	01-Sep-15	Project	
HESA Student return 2014-15: change to field SOC2000 to SOC2010	Andrew Kindred-Landfon	10/02/2015	24/03/2015	Statutory	
CAS Course/Curriculum Title amendment for NOTAFs	Ross Agnew	23/02/2015	Apr-15	Small Change	